

System Requirements for Hyena Software Tools

Hyena Software Tools include the following:

- FTS (Factory Tool System)
- BTS (Bicycle Tool System)
- HST (Hyena Service Tool)

To ensure all the functions running correctly, it is required to reach at least the minimum system requirements.

MINIMUM system requirements

Supported CPUs	Intel CORE I3-6006U or better
Ram	4GB
Disk space	30 GB available space
Operation System (OS)	Windows 8 / 8.1 /10
Monitor Resolution	1280x720 or better
I/O ports	USB 2.0 or up
Browser version	Google Chrome, version 85 or later

RECOMMENDED system requirements

Supported CPUs	Intel CORE I3-6006U or better
Ram	8GB
Disk space	100 GB available space
Operation System (OS)	Windows 10
Monitor Resolution	1920X1080 or better
I/O ports	USB 3.0 or up
Browser version	Google Chrome, version 85 or later

Internet Requirement

Internet Speed	MINIMUM: Download 10 Mbps / Upload 1 Mbps RECOMMENDED: Download 40 Mbps / Upload 10 Mbps or higher
Other	1. Ability to connect to the internet with a static IP address 2. Internet should be stable

Others – Barcode reader (for FTS and BTS)

Item	Requirement
Barcode reader	1. Ability to connect to the computer 2. Ability to read QR code and interpret correctly

Others – Dongle 1.0 Firmware version

Item	Description	Link
Dongle FW ver.	Firmware version D11 or later	n/a
Dongle driver	Only needed for Dongle 1.0	Link

Notice:

1. It is recommended that the computer is only used for Hyena Software Tools. If any other applications are running at the same time, it might slow down the computer and cause an unexpected error in the meanwhile.